

UPPER MERION TOWNSHIP POLICE DEPARTMENT
POLICY AND PROCEDURE

No. 830

Supersedes: NA

Effective: January 26, 2004

Page: NA Section: NA

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Dated: December 19, 2003

EMERGENCY MEDICAL CALLS

- I. **PURPOSE:** The purpose of this policy is to provide Upper Merion Township Police Department telecommunicators with guidelines on how to handle emergency medical calls received over the telephone or radio.
- II. **POLICY:** It shall be the policy of the Upper Merion Township Police Department that telecommunicators not provide first-aid or lifesaving instructions over the telephone or radio.
- III. **PROCEDURE:**
1. Generally, all emergency medical calls are received by the Montgomery County 911 Center.
 2. The Montgomery County 911 Center trains their telecommunicators in giving first-aid and lifesaving instructions.
 3. All ambulance/rescue squads in Montgomery County are dispatched by the County 911 Center.
 4. Upper Merion Township Police Department telecommunicators shall not be trained to give first-aid/lifesaving instructions over the telephone or radio.
 5. Upper Merion Township Police Department telecommunicators shall not give first-aid/lifesaving instructions over the telephone or radio.
 6. In the event that an emergency medical call is received by the Department's Communications Center, it shall be entered immediately into the Montgomery County Computer Aided Dispatch System (CAD).

7. Once the emergency medical call has been entered into the CAD, the Montgomery County 911 Center is responsible for dispatching the appropriate ambulance/rescue squad.
8. After the emergency medical call has been entered into the County CAD, the Upper Merion Township Police Department Telecommunicator shall transfer/conference the caller by telephone for first-aid/lifesaving instructions with the Montgomery County 911 Center at 610-265-5533.
8. Information regarding patient and scene status and condition shall be entered into the CAD system and broadcast to the responding ambulance/rescue squad by using the PSCord (Public Safety Coordination) channel on the 800 MHz radio system.

APPROVED: _____

DATED: _____

APPROVED: _____

DATED: _____

TO BE REVIEWED: ANNUALLY

DISTRIBUTION: All police officers
All telecommunicators
Township Manager
File