## **Upper Merion**

## Community Center Complex Advisory Board (C3AB) Meeting Minutes Tuesday, January 17, 2017

- 1. Pledge of Allegiance
- 2. Board Member Introductions
  - a. Present: Robert DeFelice, Paul Kubler, Evelyn Ankers, Sharon Davis, Sudha Suryadevara, GlennAnne Chabala, Greg Waks, Chris Levy, Karen Huller
  - b. Still need a Senior Center rep
  - c. Must be Senior Center member and C3 member
  - d. Position expected to be filled within next 2 months
- 3. Election of Officers
  - a. Chairman of the Board Paul Kubler
  - b. Vice Chairman of the Board Chris Levy
  - c. Secretary Karen Huller
- 4. Guests none
- 5. Board of Supervisors Liaison Report Greg Waks
  - a. The BOS considers the success of the C3 a priority
  - b. To ensure liaison attendance, future meetings will be on the  $3^{\rm rd}$  Tuesday at 7:30 at the C3 conference room
- 6. Staff report GlennAnne Chabala
  - a. Membership status: 1559 Individual passholders, 193 Silver Sneaker, 9 Silver Fit
  - b. 40 new members during the current week
  - c. Memberships started 4/15 and were extended, so member attrition/retention will not be assessed until 2018
  - d. Pool memberships have been adjusted
  - e. \$300K+ revenue
  - f. With rentals, guest passes, Silver Sneakers, expect to be in alignment with 2012 business plan projections
  - g. Library groupX partnership was successful; will plan more for 2017
  - h. Free 3-day pass highly successful
  - i. Primary objective of C3 is to be as self-sustaining as possible, as per BOS
  - j. C3 is charged as a business
  - k. Objective of C3AB to find balance between value/benefit to revenue

## 7. Old business

- a. Competitive analysis challenging, as few facilities that "check all the boxes" that C3 does
- b. Pool bathrooms and ADA ramp are expected to be done by opening day
- c. Roof leaks in December the BOS approved Engineering Structural Assessment and are working with contractor for preventative maintenance contract
- d. Suggestion: have formal check in/out, work order verification for contractors
- e. Policies: more focus on enforcement, specific to snack room, track and court courtesy
- 8. New Business
  - a. Corporate memberships will be a new focus; working with BID
  - b. Exploration of usage of Senior Center facilities off-hours
  - c. Potential request for free membership for pensioned 1st responders (Fire/EMS)
  - d. Request for buddy pass > one extra membership used by various guests of choice
  - e. Another community pool clean up day is in planning stages

- f. <u>Community Center</u> membership prices will not be reassessed until June <u>for the 2018</u> <u>budget year.</u>
- g. Digital or static signage
- h. Suggestions: A subcommittee dedicated to the pool, and more focus on teen programming and community events
  - i. IF pool subcommittee is formed, number of members should be judiciously decided, as should members. Ask Park and Rec board member to liaise.
- i. Alcohol policies for events at C3 are being re-evaluated
- j. Important point of business for next meeting: C3 needs for which we can apply for Board of Community Assistance funding up to \$20K. Deadline is March 15<sup>th</sup>.